

Please replace the paragraph on page 3, starting at line 25 through page 4, line 17 with the following text:

Q2
In order to solve the first problem, the first invention provides an equipment maintenance work assisting method using a maintenance work assisting server which can be connected to customer systems via a network so as to assist the customer systems. For this, the server accepts and stores a maintenance service content which a customer has specified from the customer system and information indicating a range that can be disclosed about a customer equipment. Moreover, the server fetches and analyzes equipment information about the customer equipment according to a maintenance service content which has been loaded from the customer system, and deciding whether a condition for performing maintenance is satisfied. When it is decided that the maintenance is required, the server creates a maintenance service assisting program that can be used for maintenance order and that includes information serving as a basis to determine that the maintenance is required and information required for maintenance order, and transmitting the program to the customer via the network.

Please replace the paragraph on page 6, starting at line 14, with the following text:

Q3
Additionally, the first and second invention may further include accepting, in addition to the maintenance service content to be received by the customer, further equipment information of the customer equipment that can be disclosed, and creating and storing statistical data about the equipment maintenance; and transmitting the statistical data to a customer system which has made a request for the data.

Please replace the paragraph on page 6, starting at line 22 and ending on page 7, line 3, with the following text:

Moreover, the second and third inventions may further include accepting, in addition to the maintenance service content to be received by the customer, equipment information of the customer equipment which can be disclosed as information and creating statistical data concerning the equipment maintenance; and upon reception of a request from an equipment maintenance service enterprise, transmitting the statistical data to the equipment maintenance service enterprise system.

Please replace the paragraph on page 7, starting at line 4 with the following text: a5 Other features and advantages of the invention will become apparent from the following description of the embodiments of the invention taken in conjunction with the accompanying drawings.

IN THE ABSTRACT:

Please replace the original Abstract of the Disclosure with the attached Abstract of the Disclosure.

IN THE CLAIMS:

Please replace the text of claims 1-3, 6-8 with the following text:

1. An equipment maintenance work assisting method comprising:

accepting and storing a maintenance service content which a customer has specified from a customer system and information indicating a range that can be disclosed about a customer equipment;

a6 fetching and analyzing equipment information about the customer equipment according to the maintenance service content which has been loaded from the customer system, to decide whether a condition for performing maintenance is satisfied; and